

# Lake Caroline Community Feedback Summary

## Project Scope

Lake Caroline is a significant feature of the Caroline Springs Town Centre, providing a unique recreational and social destination. Council is developing a masterplan and activation strategy guide future development of the lake and surrounds.

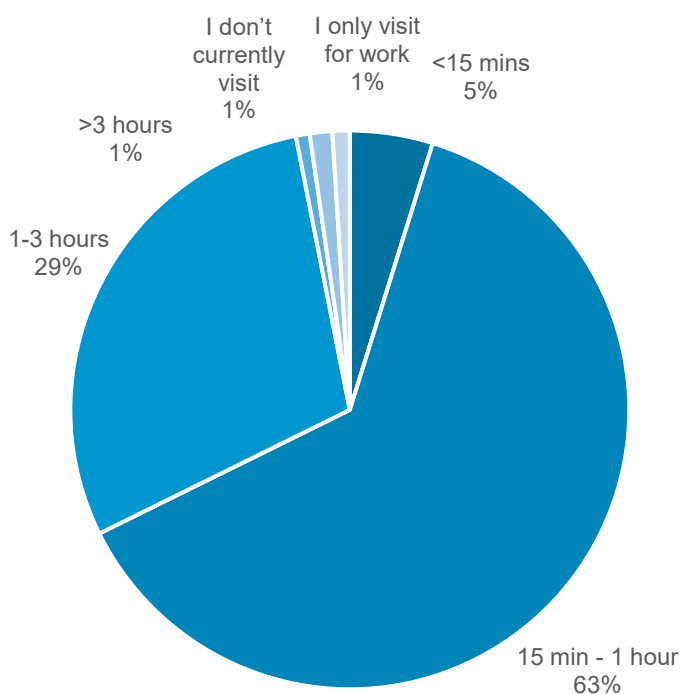
## Consultation Activities

Community consultation closed for the Lake Caroline Masterplan and Activation Strategy in September. Activities included face-to-face sessions at Caroline Springs Library, CS Square and the lake reserve as well as an online survey and interactive pin drop map. A significant amount of feedback was received, with over 500 responses in total.

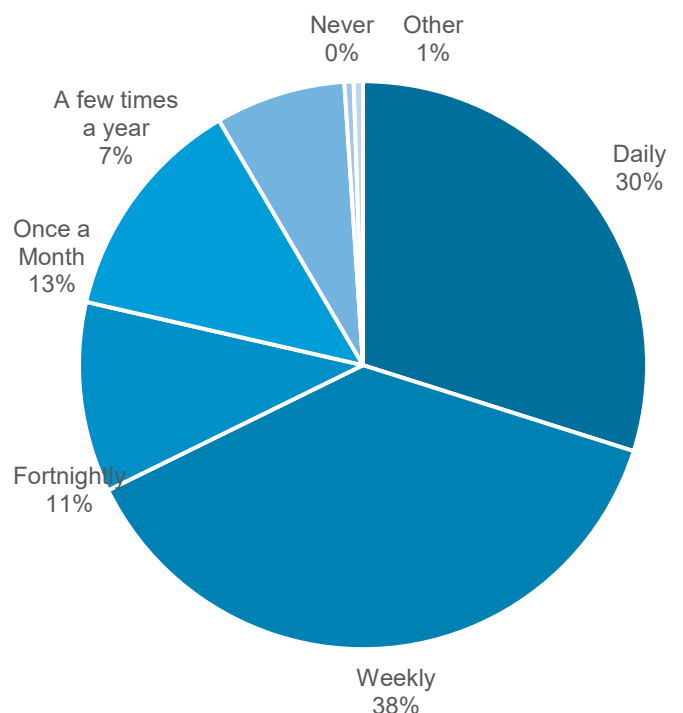
Since September, our consultants have been reviewing and summarising the findings of this feedback along with the comments received from Councilors and internal stakeholders. A summary document is provided below. This summary has been used to guide the draft strategy.

## Consultation feedback Summaries - current use

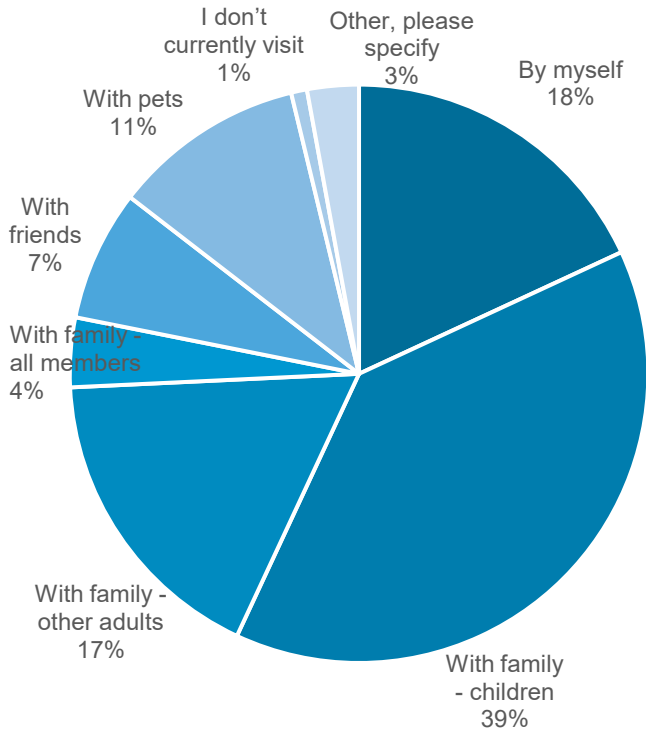
How long the community stays at Lake Caroline Reserve



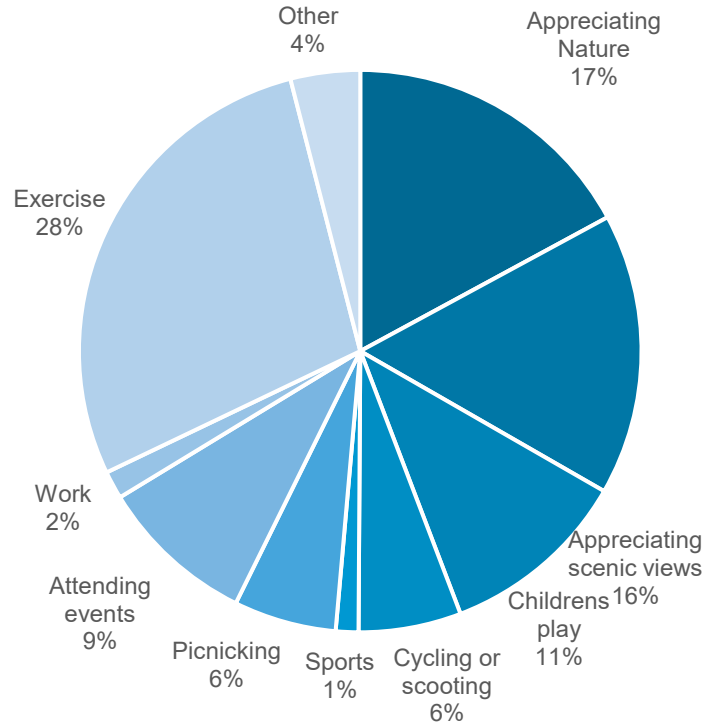
How often the community visit Lake Caroline Reserve



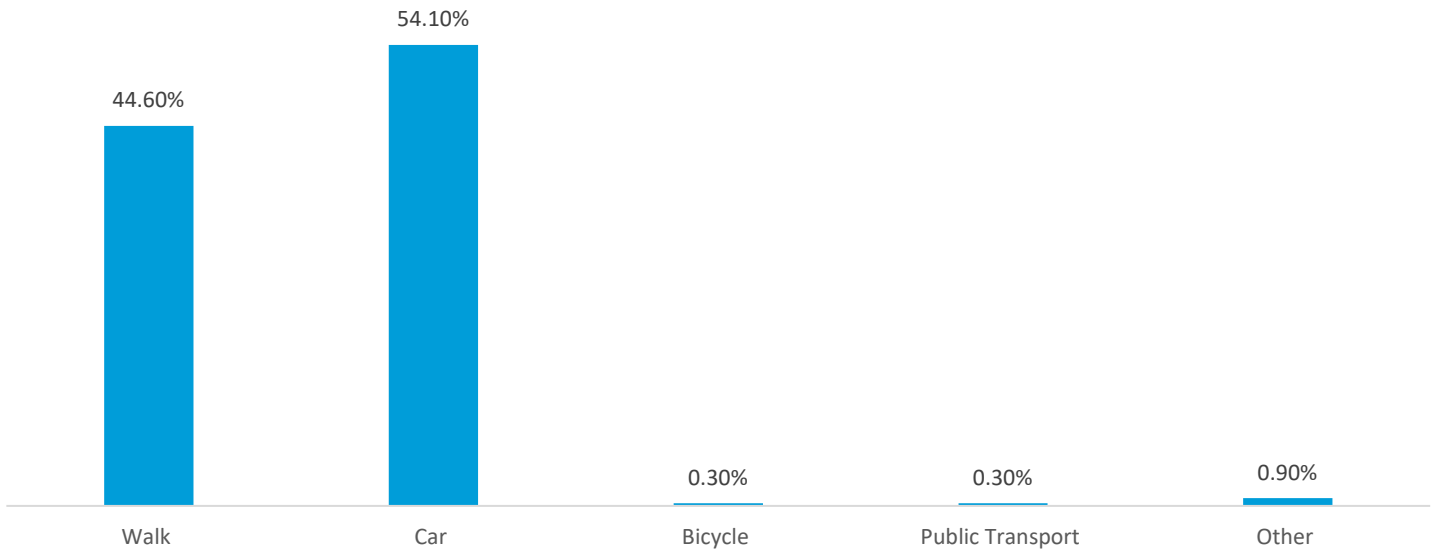
### Who the community visits Lake Caroline Reserve with



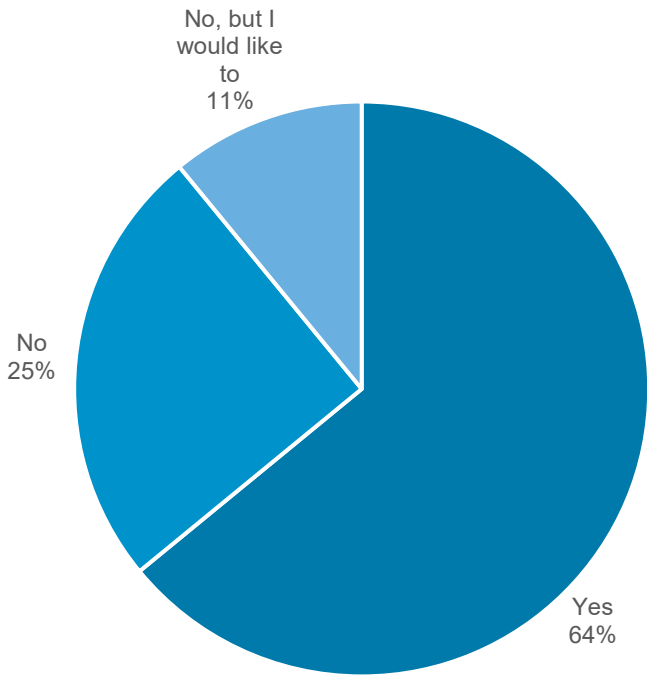
### What currently brings the community to Lake Caroline Reserve



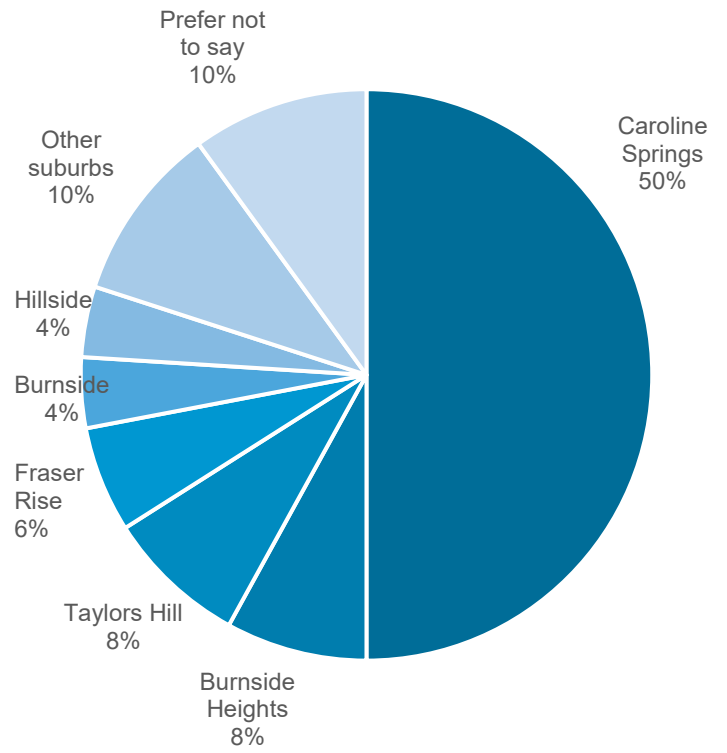
### How the community travels to Lake Caroline Reserve



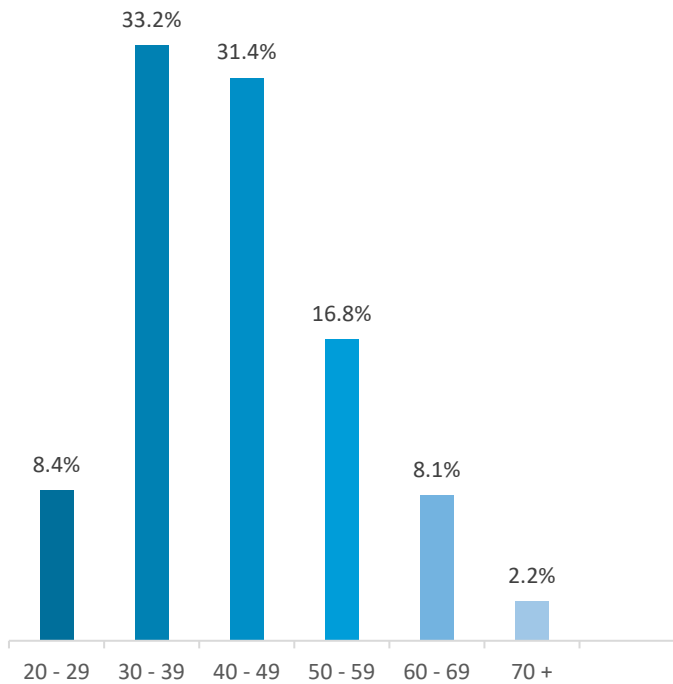
### The percentage of the community who observe seasonal and/or religious ceremonies at Lake Caroline



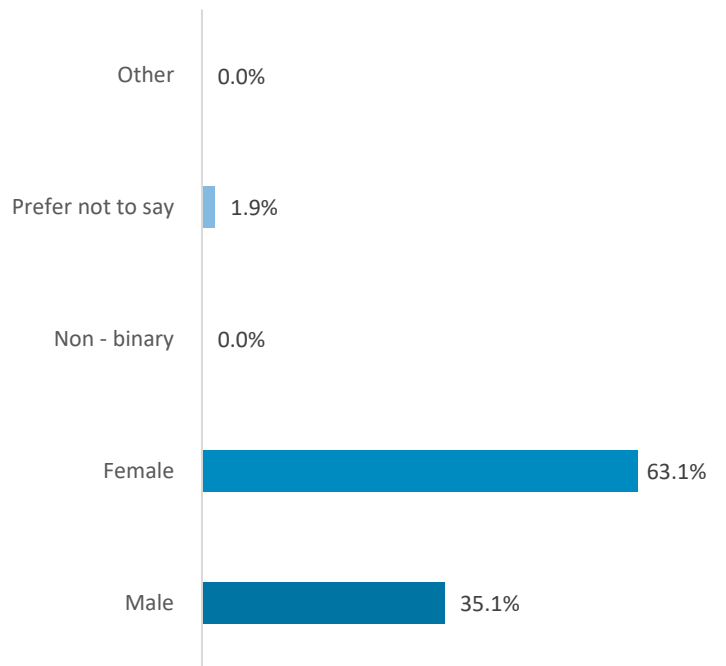
### Residential location (by suburb) of respondents



### Age group of respondents

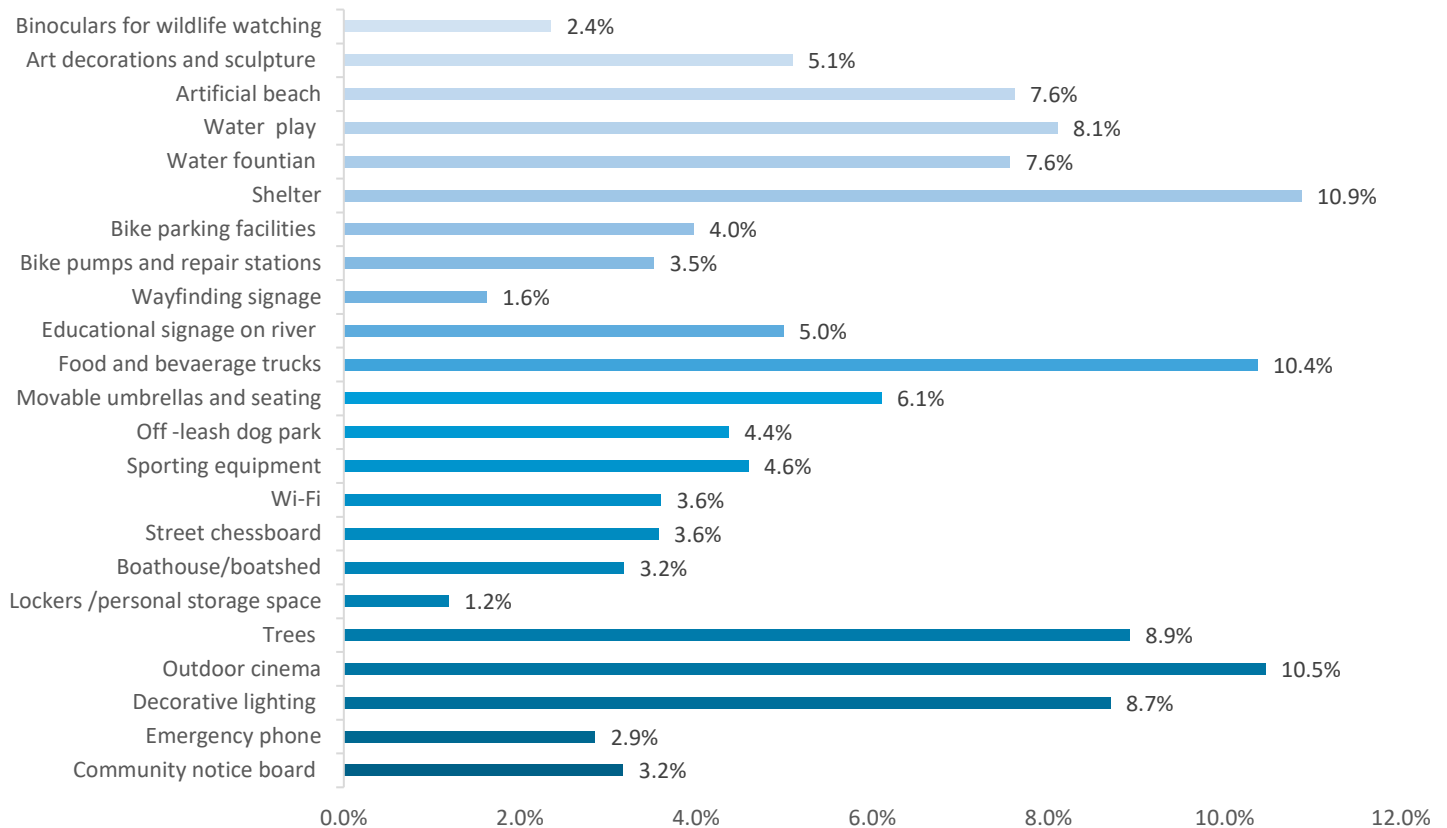


### Gender of respondent



## Consultation feedback Summaries – What people want to see,

### Additional features/facilities the community would like to have surrounding the lake



In addition to the features and facilities noted above, survey respondents also requested more passive recreation and amenity improvements such as provision of nature-based play opportunities, shaded rest nodes, picnic facilities and habitat improvements for local wildlife. There is a significant number of requests for improvements to the play space and suggestions to also integrate activities such as bouldering walls, water play, a basketball court and spaces for outdoor games. Public toilets were also a key item requested by the community.

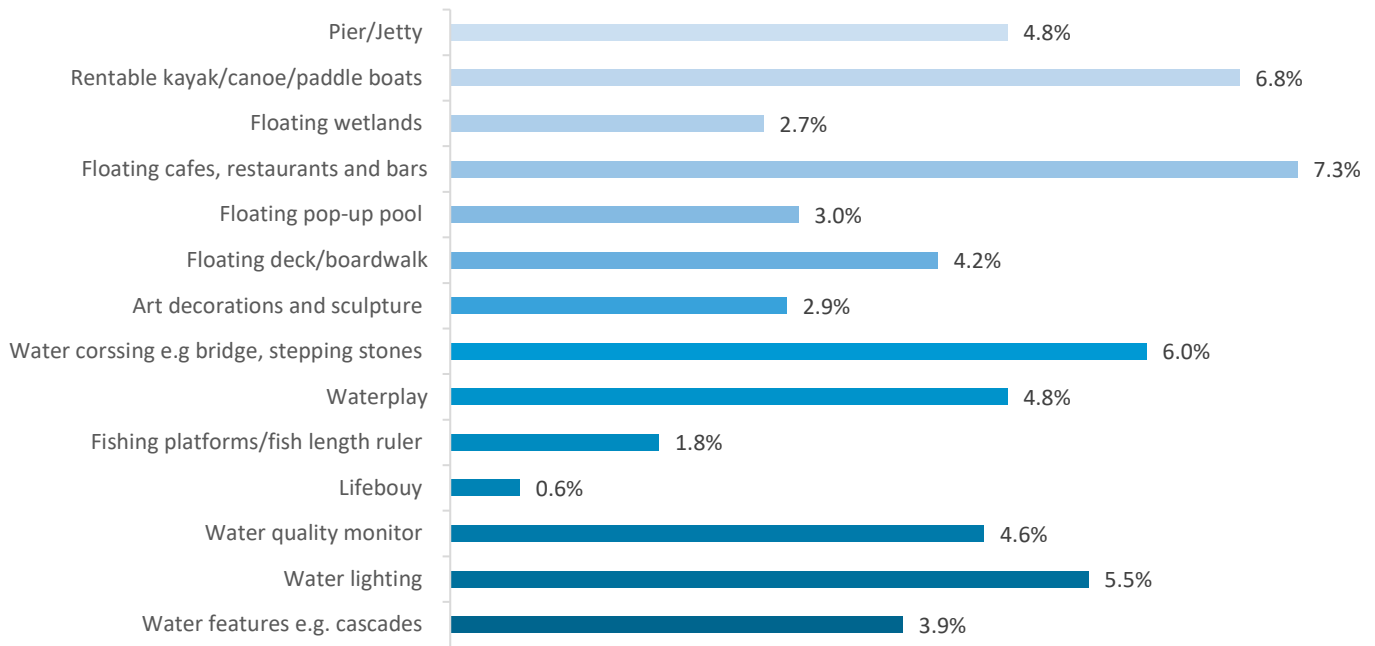
In addition to provision of food and beverage trucks, the community made it clear that they want to see restaurants, cafes and bars on the lake frontage. Maintenance and dog litter were key concerns raised by respondents with many requests raised for dog litter bag dispensers and dog onlead and dog litter signage as well as additional bins to enable easier disposal of all litter.

Access to, through and around the lake and reserve was a key concern. Respondents outlined that the traffic and car park frontage along Lake Street made it difficult to move between the commercial zones and the lake. There was a strong desire for pedestrian / cyclist priority along this interface and provision of cycle lanes, pedestrian crossings and refuges at key areas throughout the study area.

Respondents noted that the existing boardwalks are in poor condition and that they were keen to see overall improvements to the path network to improve accessibility for all user groups. This included a keen interest in the creation of a bridge connection and more direct path routes around the lake.

In regard to safety, respondents also noted that they feel uncomfortable walking in some areas with young children due to the proximity to the water's edge. Path lighting coverage and a perceived sense of danger at night was noted as being a deterrent to use of the reserve after dark and there were numerous requests for CCTV and lighting improvements.

## Additional features the community would like to have on the water



The ability to interact with the water and more natural landscape elements was a key theme, with requests for sandy areas at the water's edge and water quality and habitat improvements. Poor water quality was a key concern with some people noting that this was often a deterrent to visiting the site. Additional on water activities were also requested and these included ideas such as floating picnic platforms, movie screens and performance spaces.

# Key Insight

## Overall

- A Safe Lake

## Activation

- An Unique Events Destination
- An Accessible Place to Play and Connect
- High Interest in Outdoor Cinema and Artificial Beach

## Ecology

- A Clean Environment for Wildlife and Residents
- A Site Connected to the water
- A Place for Rest and Respite

## Connections

- Connecting the Kororoit Creek
- Connecting the Lake Edge with the Water
- Connecting to the Greater Urban Fabric

This map highlights the key insights noted in in the online pin drop map responses and survey feedback (Pinkey to check consultation summary from TCL)



## Events the community would like to see at Lake Caroline

