

## **Social Story**

This guide can be used to assist anyone visiting Melton City Council's Lakeside Alive.

Melton City Council hopes you enjoy Lakeside Alive!

# Communication Board

I can use the communication board to help communicate my needs.

FIRST AID



FOOD



WATER



PHONE



TOILET



TOILET (accessible)



YES



NO



SENSORY FRIENDLY AREA



SOMETHING IS WRONG



HELP



WRITE IT DOWN



# What, When & Where is Lakeside Alive?

- Lakeside Alive is a community festival with lots of interesting and fun things to see and do.
- Saturday 21 March 2026 from 12:00pm – 8:00pm
- The event will be held at Lake Caroline, Caroline Springs



This is what the Main Stage might look like.

# What will be on during the festival?

Food Vendors start at 12:00pm

- I can buy food and drinks at the festival, or I can bring some food and my water bottle from home



Market Village starts at 12:00pm

- I can look at interesting things at each stall and can buy something if I want to.



Emergency services display starts at 12:00pm

- There will be an emergency services area where I can meet the people who keep our community safe.



Roving performers and family activities starts at 12:00pm

- I can watch circus performers, listen to music, learn African drumming, have my face painted or make some art.



Car Show starts at 12:00pm

- I can look at interesting cars full of colour and in different styles.

Harmony Stage starts at 12:00pm

- There will be music and dance performances on stage. It might be loud, but I could wear headphones or move further away if I want to.

Main Stage starts at 1:00pm

- There will be music and dance performances on stage. It might be loud, but I could wear headphones or move further away if I want to.

Fireworks starts at 8:00pm (weather permitting)

- If I am still at Lakeside Alive at 8:00pm, I can watch the fireworks. The fireworks can be loud and overwhelming for some people.



# What can I bring to Lakeside Alive?

- Lakeside Alive is a free event, but I should bring some money if I want to buy food or buy something from the market village.
- I can bring anything to help me feel comfortable; this might be:
  - a mobility aid,
  - my service animal (if applicable),
  - picnic blanket,
  - headphones,
  - sunglasses.
- I can bring a water bottle to fill up for free at the water taps.



# How to get to Lakeside Alive?

- I can get to the festival via public transport, car, or by making my own way there on the footpaths.
- The bus lines 215, 418, 460, 461, 943 have bus stops along Caroline Springs Boulevard



- The bus lines 215, 426, 462 have a bus stop at Caroline Springs Square Shopping Centre



- There are accessible car parks in the Caroline Springs Square Shopping Centre carpark.
- When I arrive to Lake Caroline, there will be music playing, lots of people walking, watching and talking and the smell of delicious food.
- The event site has different types of ground including grass, concrete pathway, road and wooden pathways. All areas of the site are accessible.

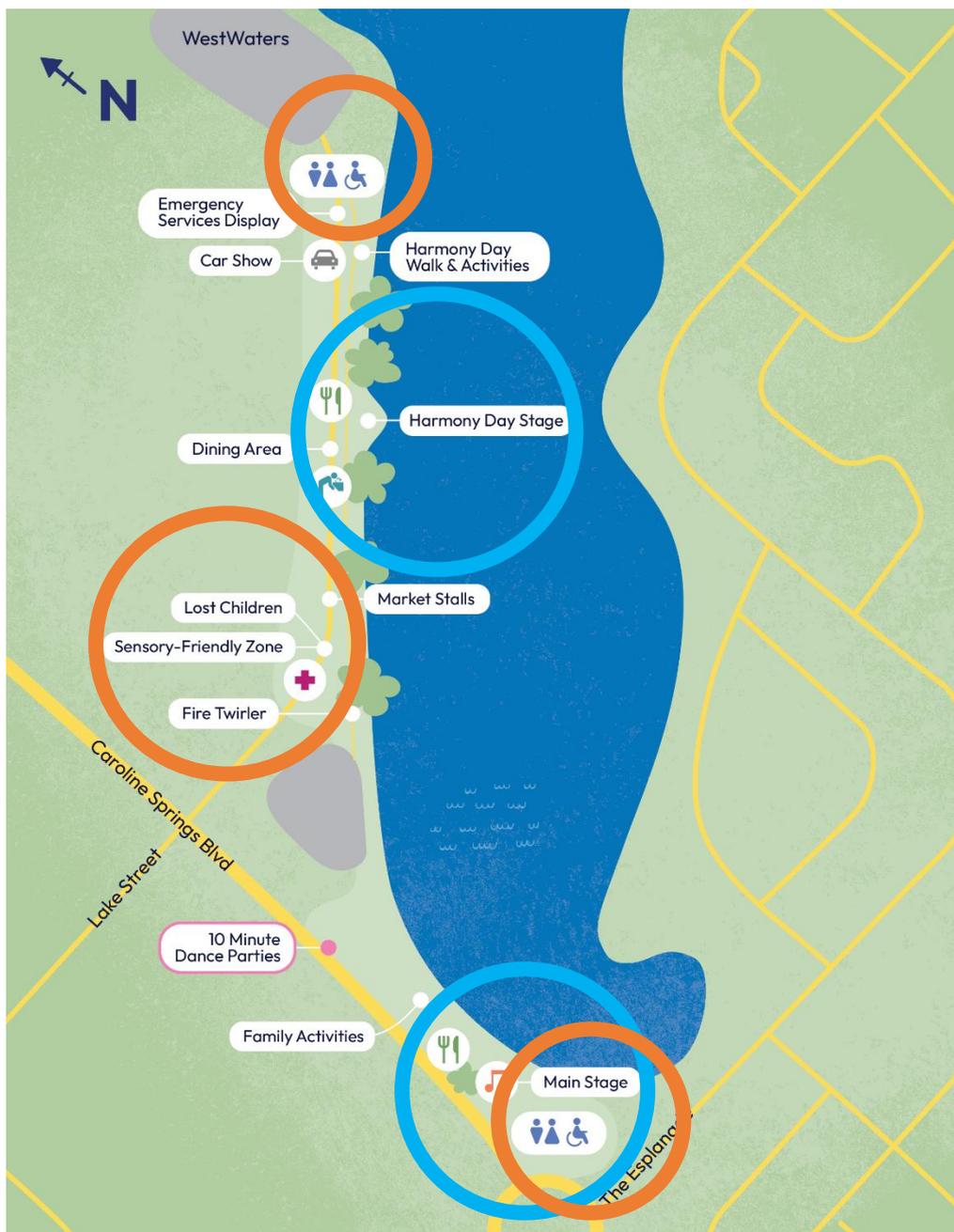
# Accessibility

Melton City Council is committed to delivering events which are inclusive to all people.

- **Accessible toilets** will be available in on Lake Street near the car show.
- A **Marveloo** will also be available. A Marveloo is an Adult Changing Place for people with disabilities. It features a roof tracking hoist, an adult size changing table and a fully accessible toilet.
- Trained **assistance** animals are welcome.
- A **Sensory-Friendly Space** will be available onsite.
- **Signs** are posted around the site to help me find where I want to go.
- I can use the **Map** to find my way around or ask the friendly staff onsite.
- An **Information Marquee** will be available if I have questions.
- **First Aid** staff are located in next to the Market Village.
- Unfortunately, there **won't** be an Auslan interpreter for this event.

# High Sensory Areas and Facilities

- The areas circled in blue might be loud and busy.
- The areas circled in orange are the locations for accessible toilets, Marveloo and chill-out zones.



# What to do if I need help...

There are lots of people at Lakeside Alive who can help me if I need it.

- Melton City Council staff will be in purple vests with “Event Staff” on the back.



- Security guards will also be roaming the site if I need them.
- First aid is available; I can find their location on the map next to the Market Village.
- I can get a wristband from Lost Children’s to write a contact number on in case I need help.



The areas circled in orange are where I can go if I need help.

