



Social Story

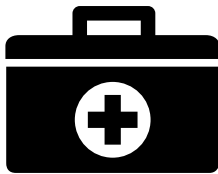
This guide can be used to assist anyone visiting Melton City Council's Carols by Candlelight

Melton City Council hopes you enjoy Carols by Candlelight!

Communication Board

I can use the communication board to help communicate my needs.

FIRST AID



FOOD



WATER



PHONE



TOILET



TOILET (accessible)



YES



NO



SENSORY
FRIENDLY AREA



SOMETHING IS
WRONG



HELP



WRITE IT DOWN



When & where is Carols by Candlelight?

- Saturday 13 December 2025 from 5pm to 9.30pm
- The Santa Clause Movie Screening starts at 5pm
- The Community Performances start at 6.38pm
- The Big Band Carols Performance starts at 8.10pm
- The event will be held at Hannah Watts Park, Melton



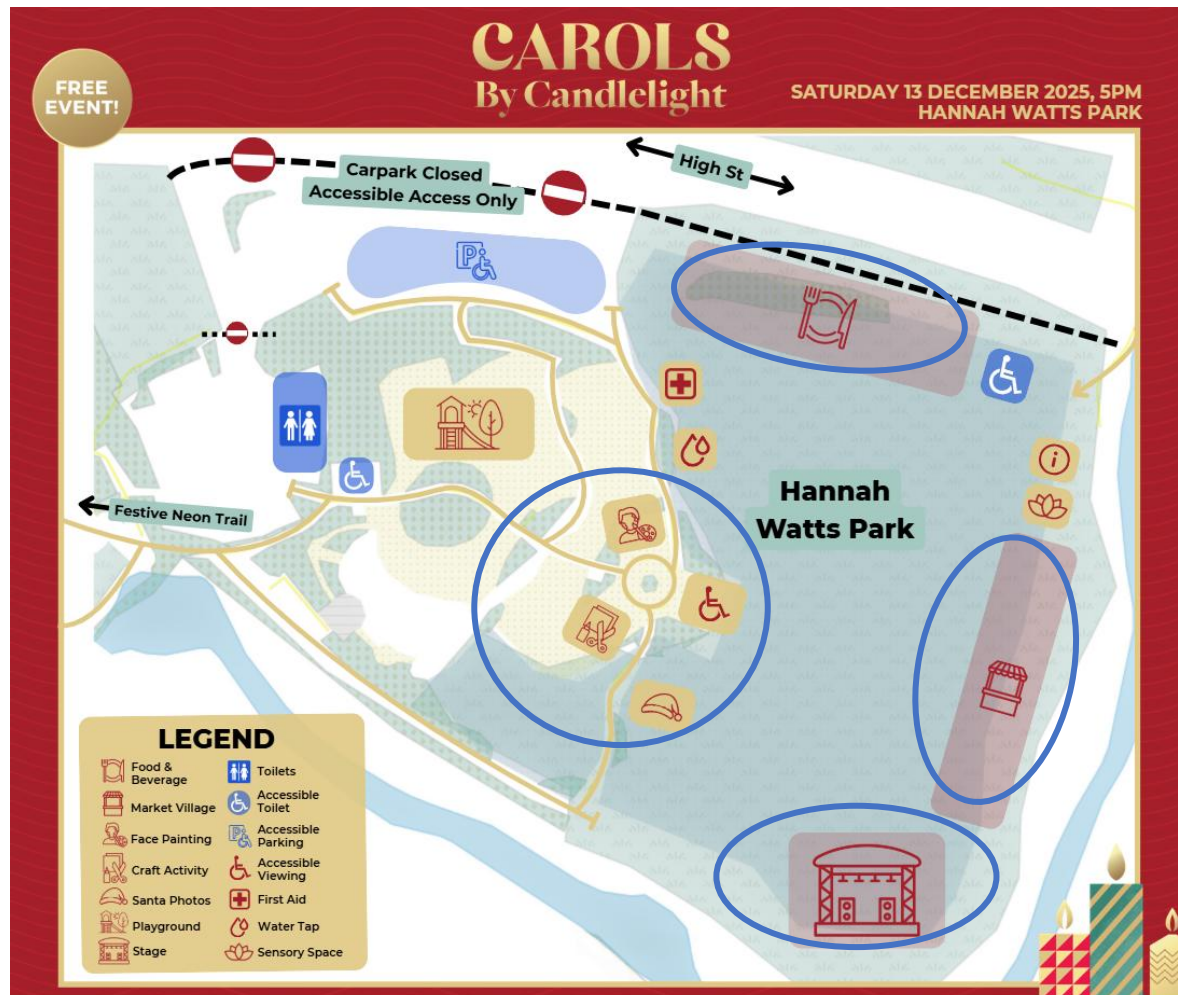
What to bring to the Carols by Candlelight?

- Carols by Candlelight is a free event, but I should bring some money if I want to buy food or buy something from the market.
- I can bring anything to help me feel comfortable; this might be:
 - a mobility aid,
 - my service animal (if applicable),
 - picnic blanket,
 - headphones,
 - sunglasses.
- I can bring a water bottle to fill up for free at the water taps.



High Sensory Areas

- The areas circled in blue might be loud and busy.



Accessibility

Melton City Council is committed to delivering events which are inclusive to all people.

- **Accessible toilets** will be available in the car park at Hannah Watts Park.
- A dedicated **Accessible Viewing Area** will be available for families who need it, complete with easy access via footpaths. Everyone deserves a great view!
- A **Marveloo** will also be available. A Marveloo is an Adult Changing Place for people with disabilities. It features a roof tracking hoist, an adult size changing table and a fully accessible toilet.
- Trained **assistance** animals are welcome.
- Limited **accessible parking** will be available at the event site.
- A **Sensory-Friendly Space** will be available onsite.
- **Signs** are posted around the site to help me find where I want to go.
- I can use the **Map** to find my way around or ask the friendly staff onsite.
- An **Information Marquee** will be available if I have questions.
- **First Aid** staff are located in the first aid marquee at the back of the site.

What to do if I need help...

There are lots of people at Carols by Candlelight who can help me if I need it.

- Melton City Council staff will be in purple vests with “Event Staff” on the back.



- Security guards will also be roaming the site if I need them.
- First aid is available; I can find their location on the map.
- I can get a wristband from Lost Children's to write a contact number on in case I need help.

The areas circled in orange are where I can go if I need help.

