Introduction

Melton City Council plays an important role in reducing and managing waste within the City of Melton, and as our population grows, so too will the volume of waste generated.

City of Melton residents are provided with a range of services to assist with managing waste responsibly and sustainably.

This guide provides a summary of these services. Many of them are free and available to both tenants and owners.

To access or obtain more information on these services please contact Council’s Waste Services team on 9747 7200. Alternatively, visit our website: melton.vic.gov.au/waste

Did you know?

Council manages approximately 107,000 tonnes of waste each year. This waste comes from a range of sources and this guide will allow you to better understand where and how it is managed.

Reducing waste at the source and diverting waste from landfill has a number of benefits, including reducing greenhouse gas emissions, conserving natural resources and reducing energy and water use.

In addition to the environmental benefits, landfilling is costly for residents and long term it is simply not sustainable. The State Government landfill levy (a fee applied to every tonne of waste sent to landfill) is paid by our ratepayers, and this is something Council is working to reduce (for more information refer to the EPA website below).

Melton City Council is proud to confirm that more than 47 per cent* of materials are recycled and we look forward to supporting residents with their recycling efforts well into the future.

*Figures accurate as at 30 June 2018

For more information on the landfill levy visit epa.vic.gov.au

Your bin collection service

Landfill waste and recycling bins are provided to residents for the safe and easy disposal of general household waste and recycling. Residents can also opt in to an organics collection service for the disposal of green waste such as grass clippings, small branches, leaves and small logs – no more than 30cm in diameter. Various bin sizes are available to suit the needs of your household (see below). Additional bins can be provided for a fee.

- Landfill waste bin (red lid) is collected weekly, and is available in either 80L or 120L
- Recycling bin (yellow lid) is collected fortnightly, and is available in 240L only
- Organics bin (green lid) is collected fortnightly (on the alternate week to recycling), and is available in 120L or 240L

For details on your collection day, please refer to the calendar day and area maps within this booklet.

In order to have your bins collected, you should:

- place your bins on the nature strip for collection (unless otherwise directed by Council)
- place bins out by 6am on the day of collection
- ensure there is clear access to your bin (away from parked cars, trees and other objects)
- face bins outwards towards the kerb
- do not overfill your bin (weight limits apply, heavy bins cannot be emptied)
- do not put in unacceptable items (refer to pages 6 and 7).

For further information about bin sizes, fees and charges please refer to our website melton.vic.gov.au/waste

Friendly reminder

To prevent litter, vermin, birds and pests, we require that lids are closed and bins are not overfilled. Please also remember to bring your bins back onto your property with 24 hours of being emptied.
Kerbside collection areas

**Area A**
Bin Collection Calendar 2019

**Area B**
Bin Collection Calendar 2019

To help find your collection day, go to:
melton.vic.gov.au/nearme
9747 7200
Council undertakes collections on public holidays with the exception of Good Friday and Christmas Day. On these days the collection will be undertaken the following day.

For your collection area see pages 2 and 3.
Your landfill waste bin (red lid)

The contents of your red bin go directly to landfill at the Melbourne Regional Landfill (Ravenhall).

Landfilling is the least preferred option for waste disposal in Australia, and it is therefore Council’s role to support residents in reducing the amount of waste disposed of in this way.

While our recycling efforts are on the rise, City of Melton residents are still producing approximately 26,000 tonnes of household waste each year.*

This equates to approximately 2,600 garbage trucks of waste annually which significantly increases the production of CO₂ and methane gas.

Data collected through our Bin Inspection Program indicates at least 60 per cent of our landfill waste contains recyclable materials.

Your landfill waste bin should only contain household waste that cannot be recycled through yellow or green lid bins.

Use this bin for

- nappies
- polystyrene
- soft plastics
- packaging

(Note: soft plastics can be recycled at major supermarkets)

Items that should not go in this bin

- builders materials
- motor oil
- paint
- batteries
- mobile phone
- e-waste
- mobile phone
- e-waste

Please note: Electronic waste (anything with a cord, battery or circuit board) will be banned from landfill from 1 July 2019. Residents are encouraged to bring these items to the Melton Recycling Facility and we will recycle it for you free of charge.

Your recycling bin (yellow lid)

The contents of your recycling bin (known as commingled recyclables) are taken to a specialist recycler where they are sorted into material streams and made into new products.

City of Melton residents recycle a whopping 12,000 tonnes of commingled recyclables each and our recycling rates are on the rise. It can, however, be confusing for residents, and our role at Council is to support you in ‘getting it right on bin night’.

The following items are NOT accepted in your household recycling bin

- nappies
- plastic bags
- coffee cups
- textiles

The following items are accepted in your household recycling bin

- aluminium can
- detergent bottle
- ice cream container
- aerosol can
- egg carton
- milk bottle
- cardboard box
- paper stack

It is important to note that your household recycling service can only cater for household recycling, not all recyclable materials. This is due to the limitations of the equipment at recycling facilities which can generally only sort a select group of materials such as aluminium, paper, cardboard and many types of hard plastics. Further information is available on our website.

* Figures accurate as at 30 June 2018; sourced from City of Melton’s waste collection records.
The contents of your green organics bin are collected and taken to Veolia where they are processed into mulch and nutrient-rich compost. This compost is then used by farmers to grow fresh produce for communities.

City of Melton residents are diverting huge quantities of green waste from landfill each year, and it is important that we continue to do so, as the methane produced from organic matter in landfill is 25 times more harmful to the environment than CO₂.

Did you know?
On average that more than 40 per cent of material sent to landfill each year is organic material; most of this is regular household food waste.

Simple changes in the home can make a huge difference, such as reducing your food waste by composting or using a worm farm.

Contact Council to learn how.
Discover the journey green waste takes and how to get your green waste ‘back to earth’ at backtoearth.vic.gov.au

The following items are accepted in your green bin

- grass clippings
- weeds
- leaves
- garden prunings
- branches
- small logs

Don’t bag your green waste. And remember, if it doesn’t grow, it doesn’t go!

To assist residents in disposing of larger hard waste items, Council provides an ‘at call’ collection service from your home.

It’s a booked service, available to all residents (owners and tenants).

There is no need to be home for your collection. Simply place your items out by 6am on the day of collection and our friendly contractors will collect them from within your property boundary.

The types of acceptable materials include bikes, books, couches, golf bags and sticks, couches, bbqs and chairs.

Contact Council to learn how.
Discover the journey green waste takes and how to get your green waste ‘back to earth’ at backtoearth.vic.gov.au

Collection Guidelines
Maximum amount: 3 cubic metres (3m x 1m x 1m or equivalent)
Maximum item length (timber, metal, carpet etc): 1.5 metres
Maximum item weight: Easily lifted by 2 people

Place items ONLY within your boundary

Book it in and we’ll sort it out. To make a booking call us on 9747 7200.

Hard Waste Collection Service
Melton Recycling Facility – recovering more from landfill

The Melton Recycling Facility (MRF), otherwise known as the transfer station, is open to residents seven days a week (excludes New Year’s Day, Good Friday, ANZAC Day and Christmas Day).

The facility accepts a range of materials and many items are FREE to dispose of all year round (see page 11). The Resale Shop also accepts re-usable household items, offering them back to the community (at a small fee) and giving them a second life.

Residents receive FREE access to the facility:

- twice per annum with a small trailer or utility (at water level, or equivalent), or
- once per annum with a large trailer (at water level, or equivalent)

This service is available to ALL City of Melton residents. Simply present your ID and rates notice (or quote your rates assessment number). Tenants can be provided with vouchers on request and are encouraged to contact Council seven days prior to visiting the site.

The Melton Recycling Facility provides the community with the means to sustainably dispose of excess waste in a safe and low-cost manner. The facility receives and processes approximately 50 per cent of the community’s waste each year, providing greater opportunity for recycling and landfill diversion.

The MRF is located at 33 Ferris Rd, Cobblebank.

Please note the following are not accepted:

- trucks
- asbestos

Melton Recycling Facility – summary of acceptable items

The following items are FREE to dispose of all year round:

- E-waste waste such as TVs, computers, printers, VHS, DVD players, mobile phones and microwaves (working or not)
- Whitegoods such as fridges, washing machines and dryers (working or not)
- Paint, cardboard & BBQ gas bottles (up to 9kgs)
- Car & household batteries
- Cardboard & commingled recyclables
- Light globes and fluorescent tubes
- Motor oil (household quantities only in max 6L containers)

Fee payable items include:

- Green waste and timber
- Mattresses
- Tyres
- Concrete and masonry
- General landfill waste

Fees and charges are subject to change and are reflective of the operating, transport, management and disposal costs for all materials collected. This includes the State Government landfill levy which is applied by all landfill sites and is also subject to change. For information on fees, charges and conditions of entry please refer to Council’s website.
Melton City Council’s Education and Enforcement Officers conduct a range of activities to specifically address waste management challenges in our community.

Programs and services are provided to schools to better educate our younger generation in waste and recycling, which seeks to encourage them to make sustainable choices well into the future.

Please contact us if your school would like to participate in a workshop or engagement session.

Council’s Bin Inspection Program seeks to address poor recycling habits at the source (inspecting bins while they are presented at the kerb), providing opportunity for tailored education on how to recycle right and reduce volumes of contamination.

Council’s Litter Education and Prevention Officer conducts a range of activities that seek to prevent and prosecute offenders of litter and dumped rubbish.

A range of surveillance and enforcement techniques are consistently applied with the intent of prosecution where offenders are identified.

Council is dedicated to maintaining a positive image for our community and encourages residents to report offenders wherever possible (vehicle registrations along with photographs will assist, where safe to do so). Reports to Council can be made over the phone or online and can remain anonymous.

**Education and enforcement services**

**Examples of commonly accepted items include:**

- fertilisers
- pesticides
- poisons
- fuels
- cleaning products
- solvents
- gardening chemicals
- pharmaceuticals

There is no restriction on the amount of household chemicals you can dispose of through this service. However, items used for farming, commercial or industrial purposes will not be accepted.

The event runs all year round and is available in multiple locations. For more information please refer to the Sustainability Victoria website: [sustainability.vic.gov.au/detoxyourhome](http://sustainability.vic.gov.au/detoxyourhome) or call 1300 363 744.

**Safely dispose of your household chemicals**

Household chemicals can be dangerous – they can harm your family and your pets, add extra fuel to a house fire, release toxic fumes and pollute the environment for future generations.

In partnership with local councils, Sustainability Victoria conducts a number of events throughout the year to recover and divert household chemicals from landfill.

Sustainability Victoria’s Detox Your Home events provide residents with a safe, free and easy-to-use service to dispose of highly toxic, unwanted household chemicals.

Examples of commonly accepted items include:

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- pesticides
- poisons
- fuels
- cleaning products
- solvents
- gardening chemicals
- pharmaceuticals

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The event runs all year round and is available in multiple locations. For more information please refer to the Sustainability Victoria website: [sustainability.vic.gov.au/detoxyourhome](http://sustainability.vic.gov.au/detoxyourhome) or call 1300 363 744.
Customer Service Centres

Monday to Friday 8.30am-5pm
📞 9747 7200
✉️ csu@melton.vic.gov.au

Melton Civic Centre
232 High Street, Melton
PO Box 21, Melton VIC 3337

Melton Library and Learning Hub
31 McKenzie Street, Melton

Caroline Springs Library
and Learning Hub
193 Caroline Springs Boulevard, Caroline Springs

Useful Links

For tips of waste, recycling and composting visit

Sustainability Victoria
🌐 sustainability.vic.gov.au

Planet Ark
🌐 planetark.org

For waste, recycling and environmental events visit

Clean Up Australia Day
🌐 cleanupaustraliaday.org.au