

Environmental Enhancement Rebate

Council offers a rural rate rebate to eligible landowners for properties greater than 2ha in size within the Rural Zone, Green Wedge Zone, Rural Conservation Zone, Farming Zone, Urban Growth Zone and Special Use Zone 5. The rebate is granted on the understanding that agreed environmental works will be performed on those properties. Information and forms relating to the rebate will be mailed out to eligible ratepayers in February of each year. Any queries on the rebate should be directed to Council's Environmental Services Department. Failure to comply with the conditions outlined in the policy may result in the rebate being withdrawn.

Table of Waste Charges

The Waste Management Charge applicable for 2015/2016 is made up of six various options. These are set out as follows:

Service Choice	Cost Per Annum	Waste Management Weekly Collection	Green Waste Fortnightly Collection	Recycling Fortnightly Collection
A	\$305	120 litre bin	240 litre bin	240 litre bin
B	\$271	80 litre bin	240 litre bin	240 litre bin
C	\$261	120 litre bin	120 litre bin	240 litre bin
D	\$227	80 litre bin	120 litre bin	240 litre bin
E	\$218	120 litre bin	No green waste bin	240 litre bin
F	\$186	80 litre bin	No green waste bin	240 litre bin
Additional Bin	\$133			
Downgrade of service	\$40			

An additional bin may be available at a discounted charge for families of six or more that are in financial hardship, or those with special needs. To apply, contact Council's Rates Department.

For further details on the Waste Management Service options, please contact Council.

Hard Waste

Council has implemented a system to help the community use the At-Call Hard Waste collection service or the Melton Recycling Facility on Ferris Road, Melton South (Melway Ref: 343 H1).

An electronic system that will allow residents to use any current rates notice to use both of these services.

Your 2015/2016 rate notice lists your hard waste disposal choices and your use of these choices will be recorded and tracked electronically.

Your hard waste disposal choices remain the same. For free, each financial year, every household has the following choices:

- two loads of hard waste by car, ute or single axle trailer (water level) to the Melton Recycling Facility; OR
- one load of hard waste by double axle trailer (water level) to the Melton Recycling Facility; OR
- use the At-Call Hard Waste service (pick up from home) once.

For At-Call hard waste collection, your use will be recorded at the time of the booking of the service.

At the Melton Recycling Facility, you can present any current rates notice to use the annual free service.

Your 2015/2016 hard waste choices will expire on 30 June 2016.

Other options available throughout the year include:

- Free disposal of reusable items at the Re-Sale Centre at the Melton Recycling Facility
- Free disposal of paint tins, fluorescent tubes/globes, car and household batteries and BBQ gas cylinders at the Detox Your Home Centre at the Melton Recycling Facility
- Free disposal of motor oils and oil filters at the Melton Recycling Facility

For more information, contact Council or go to melton.vic.gov.au/waste

Rates: your questions answered

Each year Council determines the amount of rate revenue that needs to be raised to deliver key services, facilities and to spend on improving roads, footpaths, parks and other community facilities. A rate in the dollar is then determined and applied to each property.

How are my rates calculated?

Rates are calculated on the Capital Improved Value (CIV) of all properties. This means the combined value of your land and all improvements to the property. State legislation requires Councils to value properties at a common date every two years. On 1 January 2014 all properties were valued.

Any questions regarding your property valuation, contact Council's Rates Department on 9747 7200.

What are the other charges on my notice?

Municipal Charge – an amount of \$136 is applied to each rateable property to recover part of the administrative costs of operating Council.

Waste Management Charge – to cover the cost of collection and disposal of waste and the amount you pay is determined by your individual waste service choice.

Residents must advise Council if they are being charged for the incorrect waste service. A pro rata adjustment will be made from the date of advice being received.

Fire Services Levy – Council is required by the State Government to collect the Fire Services Property Levy via your rates notice and remit the payment to the State Government. The charge is made up of two parts, a fixed charge on each property and a variable charge based on your capital improved value.

You can access more information at firelevy.vic.gov.au

RATING INFORMATION 2015/2016



Mayor's Message



This year Melton City Council has planned a range of capital works projects and improvements to be delivered from roads, to open space and new community facilities.

Your rates will help make these happen, as well as contributing to over 100 council services provided to the community.

This year's budget includes a modest rate rise of 4.4%. We believe it is a responsible budget that delivers on as many priorities as we can, taking into account the community's capacity to pay rates and Council's long term financial sustainability.

The 2015/16 financial year will see Council finishing off a series of much anticipated major projects including the Bridge Road Reserve Athletics and Hockey Facility and Pavilion and Burnside Community Centre and Early Years Facility.

Based on our aim to keep our borrowings to a minimum, Council is focused on completing these major projects and commencing the initial stages of key pieces of infrastructure such as Abbey Road and the McKenzie Street Aged Precinct Redevelopment.

On behalf of Council, I would like to thank you for your continued support as we work with you to make the City of Melton an even better place to live, work and play.

Cr Sophie Ramsey
Mayor
Melton City Council

Contacting Council

Melton Civic Centre
232 High Street

Caroline Springs Civic Centre/Library
193-201 Caroline Springs Boulevard

Melton Library & Learning Hub
31 McKenzie Street

Postal address: P.O. Box 21, Melton, VIC 3337

Telephone: (03) 9747 7200

Fax: (03) 9743 9970

Website: melton.vic.gov.au

Email: csu@melton.vic.gov.au
rates@melton.vic.gov.au (for rates queries only)

Ask for help if you need to communicate in a language other than English, please call Council on 9747 7200.



2015/2016 Budget

Where does the money go?

Capital works program in the 2015/2016 budget include:

\$6.4 million for Building and Building Improvements,

\$7.0 million for Roads, Drainage, Footpath & Bridge Works,

\$8.9 million for Recreational Projects,

\$2.2 million for Replacing Plant, Equipment and Furniture

\$0.8 million for a range of other projects.

You can read more about the 2015/2016 budget on Council's website.

Your Rates At Work

In addition to new projects and capital works included in the budget, Council will continue to provide a wide range of services for the community including maternal and child health services, kindergartens, youth services, community care and inclusion services, recreation programs, library services, public lighting, waste collection, parks maintenance, immunisations, public health, road maintenance and events.

Rate Payment Dates

The State Government has set the following payment dates for rate instalments:

1st instalment	30 September 2015
2nd instalment	30 November 2015
3rd instalment	28 February 2016
4th instalment	31 May 2016

Ratepayers should pay their rates in four instalments by each of the dates specified above. To ensure ratepayers do not miss these instalment dates the Council will send reminder notices, at least 14 days before the due dates of the 2nd, 3rd and 4th instalment.

Please see the back of your rate notice or visit melton.vic.gov.au/rates for payment options.

Late Payments

Non-payment of rates and charges by the due dates will incur additional interest at 9.5% per annum on the amount outstanding from the date the instalment was due. Melton City Council understands that sometimes people experience financial hardship, **if you have difficulty in meeting your rates payments, please contact Council to make an arrangement.**

Financial Assistance

Melton City Council has a financial assistance provision in place. Our Financial Assistance Policy can be found on our website.

Pensioner Rates Assistance

Ratepayers who hold a valid Pensioner Concession Card may be entitled to a concession on their rates. Contact Council's Rates Department for further details.

Eligible Pensioners will be entitled to a Council rebate of \$70, a State Government Rebate of up to \$213 and Fire Services Levy rebate of \$50 (Maximum \$333).

